



EARTHQUAKE

Thousands of people are impacted by earthquakes every year and these events can disrupt travel arrangements around the world. Travel impacted by earthquakes may be eligible for travel protection coverage and assistance services. A Travelex protection plan must have been purchased prior to the date when an earthquake became foreseeable to be eligible for coverage.

As always, our primary concern is for the safety and well-being of our customers. We urge any customer who needs assistance to contact the designated Travel Assistance Provider for help with making travel arrangements. Please refer to the appropriate policy document for information regarding plan coverage, travel assistance services and instructions on how to file a claim. For plan questions contact Travelex Customer Solutions at customersolutions@travelexinsurance.com or 800.228.9792.

| Earthquake | Date Event Became Foreseeable | Earthquake | Date Event Became Foreseeable |
|--------------------------------------|-------------------------------|------------------------|-------------------------------|
| Idaho | March 31, 2020 | Elazig, Turkey | January 24, 2020 |
| Zagreb, Croatia | March 22, 2020 | Xinjiang, China | January 20, 2020 |
| Salt Lake City, Utah | March 18, 2020 | Puerto Rico | January 7, 2020 |
| Tanimbar, Indonesia | February 26, 2020 | Davao, Philippines | December 15, 2019 |
| Southern Kuril Islands | February 23, 2020 | Durres Region, Albania | November 26, 2019 |
| New Britain Region, Papua New Guinea | February 9, 2020 | Oaxaca, Mexico | November 19, 2019 |
| Jamaica, Caribbean | January 28, 2020 | Fiji | November 8, 2019 |

This list may not be a full representation of all events. For a summary of the plans details on coverages, benefits, limitations and exclusions of the insurance plan, please refer to the applicable Description of Coverage or state specific Individual Travel Protection Insurance Policy. WZ4

